

Transformation Delivery Office

Keep implementation accountable

Clearer accountability during implementation.

We provide program governance and vendor/team coordination, review risks and dependencies, and bring independent quality assurance to delivery. Management receives oversight and reporting on benefits and decisions across the agreed transformation scope.



CONNECTED CAPABILITIES

01

Program governance

Establish a management view of the program and the decisions required during implementation.

02

Vendor coordination

Coordinate vendor involvement around the agreed delivery scope and management priorities.

03

Team coordination

Connect internal teams and specialist partners so responsibilities and delivery discussions stay aligned.

04

Risks and dependencies

Bring delivery risks and dependencies into the management discussion before decisions are made.

05

Independent quality assurance

Provide an independent quality perspective within the agreed delivery oversight scope.

06

Benefits and decisions

Report on benefits and the decisions management needs to address during implementation.

BUILT AROUND YOUR OPERATIONS

For organizations implementing transformation across internal teams and specialist partners that need clearer governance and delivery accountability.

Delivery oversight and accountability

Keep management connected to program governance, delivery risks, dependencies and the decisions that need executive attention.

A TYPICAL ENGAGEMENT JOURNEY

01

ALIGN

Agree program scope and governance needs.

02

COORDINATE

Connect vendors, teams and delivery responsibilities.

03

REVIEW

Examine risks, dependencies and quality.

04

REPORT

Bring benefits and decisions to management.

Illustrative engagement. Final sequence follows the agreed scope.

BUSINESS BENEFITS

Shared visibility

Bring teams, vendors and dependencies into a coordinated delivery view.

Informed oversight

Use risk reviews and independent quality assurance to support management decisions.

Clear accountability

Clearer accountability during implementation.

Engagement and outputs

Delivery oversight and management reporting on benefits and decisions.

The oversight connects program governance, team and vendor coordination, risks, dependencies and independent quality assurance with management attention during implementation.

Scope to confirm

Program boundaries, governance roles, access to delivery information, reporting cadence and quality-assurance coverage are defined in the agreed scope.

The iThink approach

ESTABLISH GOVERNANCE

Agree the oversight needed and the decisions management will review.

CONNECT THE DELIVERY TEAMS

Coordinate internal teams and specialist partners around the program.

REVIEW DELIVERY EVIDENCE

Consider risks, dependencies and quality within the agreed scope.

REPORT FOR DECISIONS

Keep benefits and management decisions visible during implementation.

Discuss your delivery priorities

Let us define the oversight, coordination and reporting your transformation needs.

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