

iCOOPs

Cooperative Membership Management

Connect member services with cooperative operations

iCOOPs brings member registration, contributions, savings, loans, and capital build-up into a shared digital platform. It connects these services with insurance claims, financial reporting, documents, notifications, and member self-service through portal and mobile access.



CONNECTED CAPABILITIES

01

Membership and contributions

Manage registration, the member lifecycle, and contributions within the cooperative's operating workflow.

02

Savings and lending

Coordinate savings, loans, and capital build-up as part of the member relationship.

03

Insurance and claims

Include member insurance and claims activities within the agreed cooperative service scope.

04

Member self-service

Provide a member portal and mobile access for the self-service functions selected during solution design.

05

Accounting and reporting

Support accounting, financial reporting, and regulatory report requirements within the defined implementation scope.

06

Documents and communication

Coordinate documents, service tickets, notifications, and alerts to support member-facing operations.

BUILT AROUND YOUR OPERATIONS

For cooperatives, federations, credit cooperatives, and membership-based organizations.

Connect the member experience

Connect member services and cooperative administration through shared records and defined responsibilities.

A TYPICAL OPERATING JOURNEY

01

REGISTER

Membership and service registration

02

CONTRIBUTE

Contributions, savings and capital

03

SERVE

Loans, claims and member requests

04

REVIEW

Financial and regulatory reporting

Illustrative workflow. Final sequence follows the agreed scope.

BUSINESS BENEFITS

Member convenience

Support access to selected cooperative services through the member portal and mobile channels.

Service coordination

Help teams connect membership, financial services, documents, and member requests.

Cooperative oversight

Support management review with financial information and defined regulatory reporting.

Integration and deployment

Plan connections across member services, accounting and member access. Confirm portal, mobile, migration and reporting requirements during solution design.

Select browser-based operations and cloud or on-premise deployment around your architecture, security and support needs.

Scope to confirm

Confirm release, configured functions, interfaces and controls. Reporting must be scoped to your applicable requirements.

The iThink approach

ASSESS

Member services, records and reporting needs.

DESIGN

Service workflows, member access and interfaces.

CONFIGURE AND VALIDATE

Agreed services and representative member scenarios.

DEPLOY AND SUPPORT

Staff preparation, member access and staged rollout.

Discuss your cooperative requirements

Let us review member services, operating responsibilities and reporting priorities to define your implementation scope.

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