

Healthcare Management

Hospital / Clinic Management

Connect care with operational control

Connect patient access, clinical records, diagnostics, pharmacy and revenue workflows around a shared patient context. Healthcare Management supports the journey from registration and consultation through discharge or visit completion, while giving leadership a coordinated view of healthcare operations.



CONNECTED CAPABILITIES

01

Patient identity and access

Connect registration, appointments and queues with a unified patient identity and shared clinical record.

02

Clinical care workflows

Support consultation and EMR, with emergency, admission, nursing, operating-room and delivery-room workflows where required.

03

Diagnostics and pharmacy

Coordinate diagnostic orders and results, pharmacy and dietary services within the agreed facility scope.

04

Billing and claims

Coordinate billing, cashiering and PhilHealth claims within the healthcare workflow.

05

Supply operations

Connect supply-chain information with healthcare operations and enterprise analytics.

06

Leadership and controls

Use enterprise healthcare analytics, role-based access and auditability to review operational and management information.

BUILT AROUND YOUR OPERATIONS

For Philippine Level 1 and Level 2 private or government hospitals, clinics, diagnostic and ambulatory centers. Larger rollouts require architecture validation.

Keep the patient context connected

Connect the care journey with clinical documentation, service status and revenue workflows.

A TYPICAL OPERATING JOURNEY

01

ACCESS

Patient registration and appointments

02

CARE

Encounters, clinical and nursing activity

03

FULFILL

Diagnostics, medicines and services

04

COMPLETE

Billing, claims and continuing care

Illustrative workflow. Final sequence follows the agreed scope.

BUSINESS BENEFITS

Patient continuity

Shared patient context helps teams coordinate handoffs across the care journey.

Revenue visibility

A coordinated revenue view supports review of billing, cashing and claims activity.

Operational oversight

Healthcare analytics and operational records help managers review services and supply-chain activity.

Integration and deployment

Plan clinical and business-system connections around agreed patient data and interface responsibilities. Confirm facility modules, migration and acceptance during solution design.

Select cloud or on-premise deployment around your architecture, security and operating needs. Validate external claims connections and any multi-facility rollout separately.

Scope to confirm

Confirm facility scope and external claims connectivity. PhilHealth certification or accreditation is not implied.

The iThink approach

ASSESS

Care workflows, systems, data and readiness.

DESIGN

Facility scope, workflows, interfaces and rollout.

CONFIGURE & VALIDATE

Configured modules, data, controls and user testing.

DEPLOY & SUPPORT

Training, cutover, stabilization and support.

Discuss your healthcare priorities

Let us review care workflows and operating priorities to define your facility scope and rollout sequence.

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