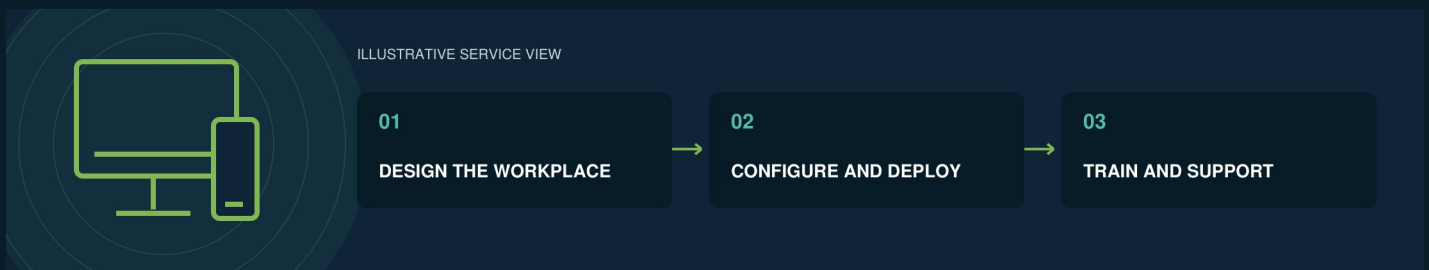


DIGITAL WORKPLACE

Workplace solutions ready for your people

Beyond advisory and design, iThink delivers complete, end-to-end solutions through active specialist partners.

Through active specialist partners, iThink delivers digital workplace solutions across endpoints, identity, collaboration and secure access. We configure and integrate the environment, deploy devices and tools, validate access, train users and hand over operational documentation, with ongoing support as agreed.



CONNECTED CAPABILITIES / WHAT DIGITAL WORKPLACE COVERS

01

Endpoint standards

Define endpoint requirements and implement agreed configurations for user roles, applications and working conditions.

02

Identity and secure access

Configure identity and access controls, integrate required systems and validate user access within the agreed scope.

03

Collaboration environments

Configure and deploy collaboration tools, connecting team communication with the broader workplace environment.

04

Device management

Set up device management and deploy agreed configurations so endpoints follow defined operating standards.

05

Lifecycle delivery

Roll out workplace changes and coordinate renewal, configuration and support around business and infrastructure needs.

06

Training and user support

Train users and administrators, provide handover documentation and deliver adoption support as agreed.

BUILT AROUND YOUR OPERATIONS

For organizations seeking a delivery partner to standardize employee technology, deploy workplace tools and support adoption across locations.

From workplace needs to everyday use

Through active specialist partners, iThink implements the workplace environment and prepares people to use it, connecting technical rollout with training, handover and agreed support.

A TYPICAL ENGAGEMENT JOURNEY

01

UNDERSTAND

Review user roles, devices and access needs.

02

DESIGN

Agree endpoint and collaboration standards.

03

DEPLOY

Configure, integrate and roll out the solution.

04

ENABLE

Train people, hand over and support adoption.

Illustrative engagement. Final sequence follows the agreed scope.

BUSINESS BENEFITS

Consistent experience

Deploy agreed workplace configurations and collaboration tools for everyday use.

Controlled access

Implement and validate access aligned with identity and security requirements.

Prepared users

Help teams adopt the solution through training, documentation and agreed support.

Integration and deployment

Through active specialist partners, iThink integrates workplace tools with identity, business applications, networks and collaboration platforms. Device configuration and rollout follow agreed standards.

We validate access and rollout readiness, train users and administrators, and provide documentation. Adoption and continuing support follow agreed coverage.

Scope to confirm

Confirm device estate, compatibility, licensing, access policies and support coverage. Tools and configurations depend on assessment and agreement.

The iThink approach

ASSESS AND DESIGN

Translate user needs and device risks into a practical workplace solution.

CONFIGURE AND INTEGRATE

Implement endpoint, identity, collaboration and management settings.

DEPLOY AND VALIDATE

Roll out agreed devices and tools; check access and operating readiness.

TRAIN AND SUPPORT

Prepare users, document the environment and provide support as agreed.

Discuss your workplace solution

Let us deliver a workplace environment your people can use, adopt and manage.

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